

Remote access to Apps via Parallels

Install Parallels Client

Parallels is the software we used to connect to business application, such as Medical Director, Best Practice, Communicare, MYOB, etc.

Parallels is available as a free client for many platforms. These include Windows, IOS, Android and Chrome.

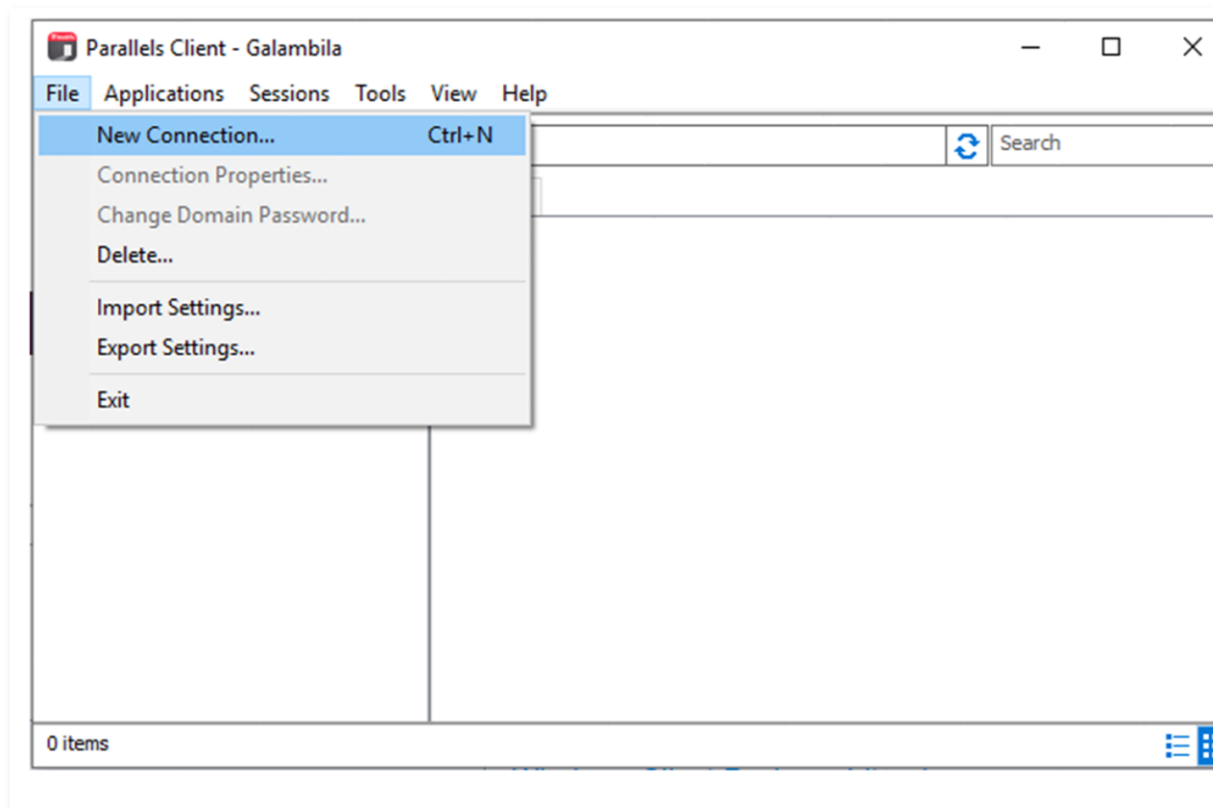
You will need to install a Parallels client at the first step in accessing our applications. To do this:

1. Go to: <https://www.parallels.com/au/products/ras/download/client/>
2. Select and install the required client.
3. Follow the on-screen instructions to install the client.

Setting up your Parallels Client Connection:

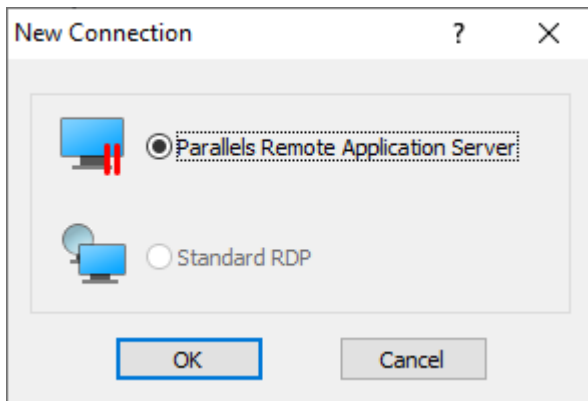
Once the Parallels Client software is installed you will need to configure a connection:

1. Open Parallels Client and select 'File' and 'New Connection'.

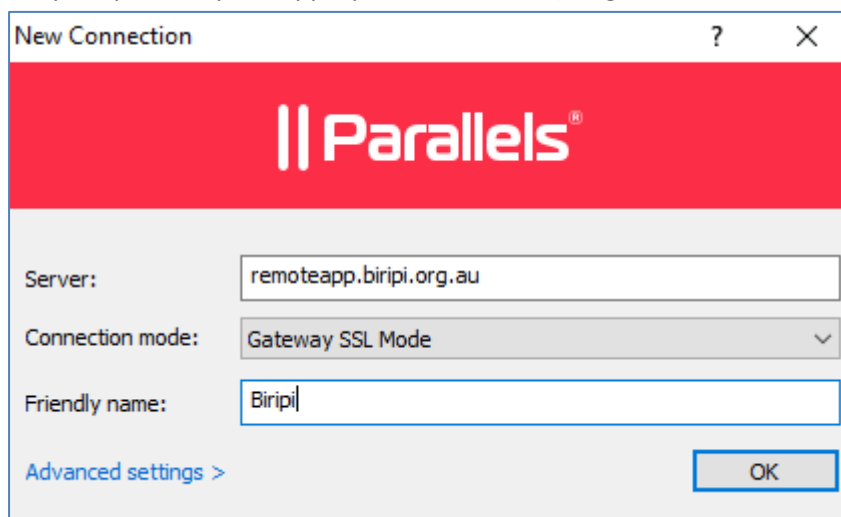


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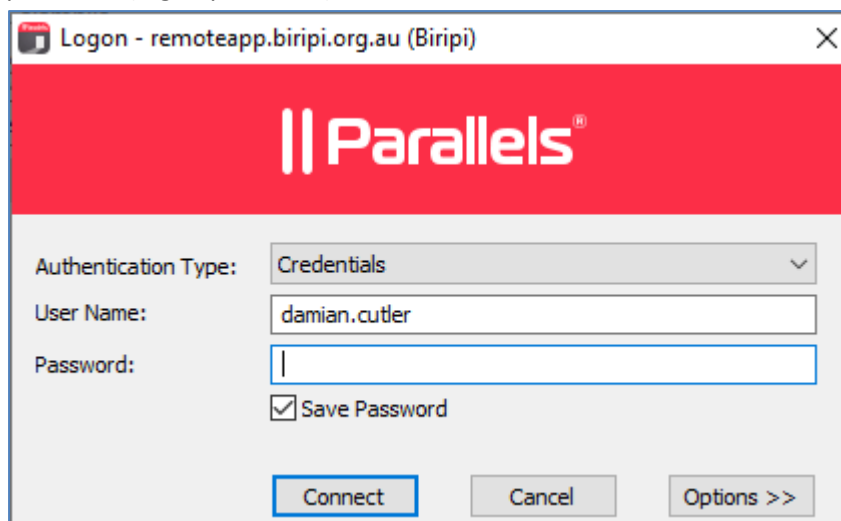
2. Select Parallels Remote Application Server



3. You will then need to enter the connection settings into the 'New Connection' window. The example below is for a Biripi user. The entries are in the same format for any site, with 'biripi' replaced by the appropriate site name (i.e. galambila, durri, werin or tobwabba).

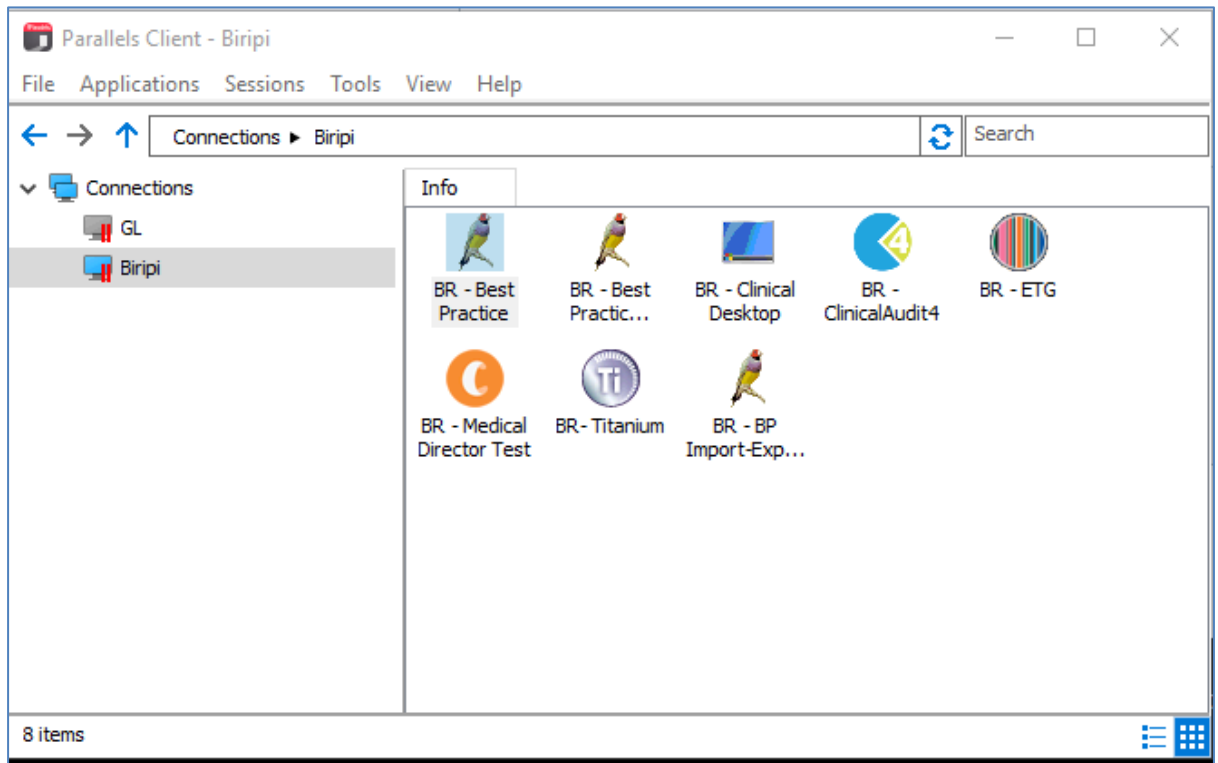


4. Select 'Credentials' for the Authentication Type: and then enter your username and domain password (logon password).



5. You should now have all your published apps available to you.

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6. If you are experiencing any difficulty setting up Parallels please contact the IT Helpdesk on

e: support@forsythesit.com.au

t: 1300 597 933