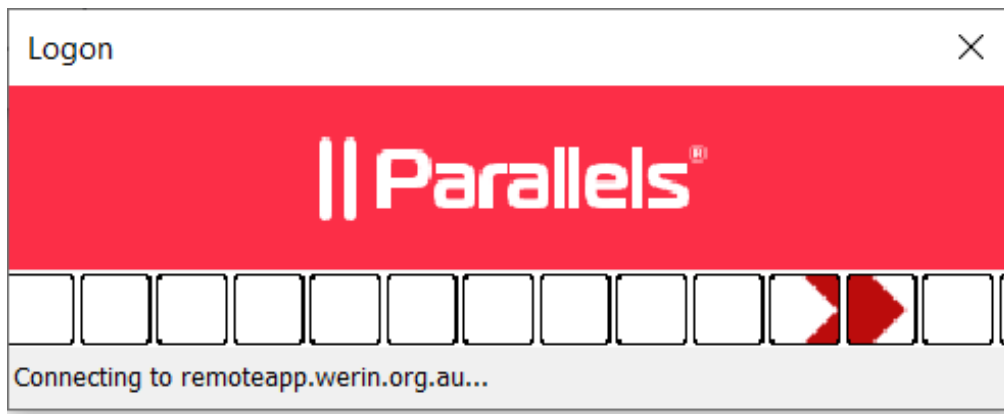


Parallels Access

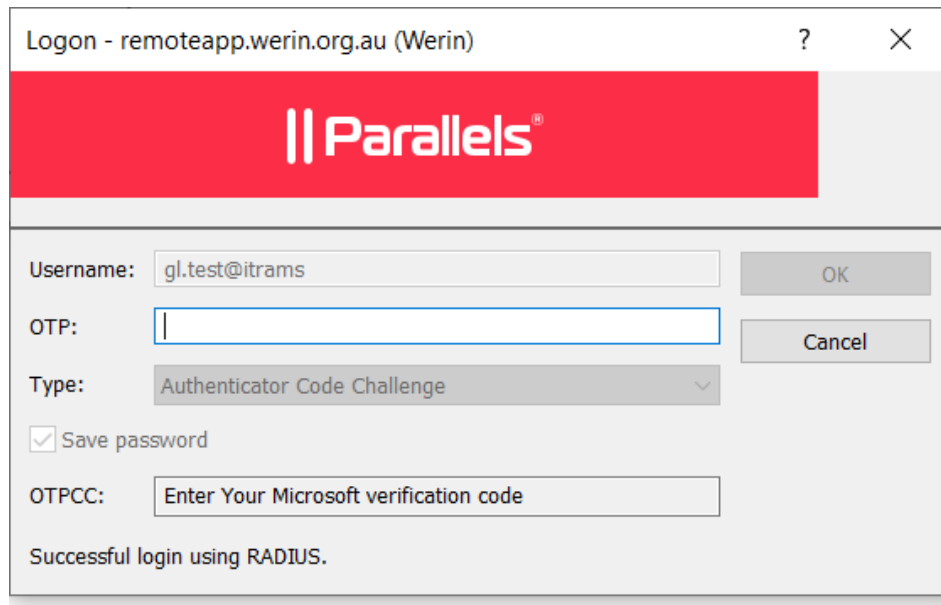
1. Access Parallels 2X as you normally would.
Login using your normal login information.
2. Parallels will start to connect and then pause as per the image below:



3. You will then receive a push notification on your phone to approve the logon request. You will then be prompted on your mobile device through the **Microsoft Authenticator** App for approval.



4. If you **Authenticate** with an **SMS code** you will be prompted to enter your code on the Parallels site.



The screenshot shows a Windows-style dialog box titled "Logon - remoteapp.werin.org.au (Werin)". The Parallels logo is prominently displayed at the top. Below the logo, there are several input fields and controls: a "Username:" field containing "gl.test@itrams", an "OTP:" field which is currently empty, a "Type:" dropdown menu set to "Authenticator Code Challenge", a checked "Save password" checkbox, and an "OTPCC:" field containing the text "Enter Your Microsoft verification code". To the right of these fields are "OK" and "Cancel" buttons. At the bottom of the dialog, the text "Successful login using RADIUS." is displayed.

5. Hit accept and Parallels will finish connecting.
Approve any further notification/prompt to confirm MFA approval.
Parallels will now open, and you will be logged in.
6. If you fail to authenticate in time, you will get an error and you will need to restart the login process. Timeout error below:

